

IMPORTANT SAFETY WARNING

PRO Vibe Stem (Alloy) Recall Notice Shimano North America announces recall of PRO Vibe Stem



Shimano North America Holdings Inc. ("Shimano"), distributor of the PRO brand, is recalling certain batches of the PRO Vibe Stem (Alloy).

Following the discovery that certain batches can develop cracks in particular conditions, Shimano is issuing a stop riding and recall notice on all PRO Vibe Stems (Alloy) sold since May 2020. The products affected by the recall can be identified by the prominent silver 'V' branding on the faceplate of the stem and the forward-facing mounting bolts.

The affected products are:

PRSS0440 Vibe stem SB black	80mm / 31.8mm / -10 angle	PRSS0450 Vibe stem 1 1/4 SB black	80mm / 31.8mm / -10 angle
PRSS0441 Vibe stem SB black	90mm / 31.8mm / -10 angle	PRSS0451 Vibe stem 1 1/4 SB black	90mm / 31.8mm / -10 angle
PRSS0442 Vibe stem SB black	100mm / 31.8mm / -10 angle	PRSS0452 Vibe stem 1 1/4 SB black	100mm / 31.8mm / -10 angle
PRSS0443 Vibe stem SB black	110mm / 31.8mm / -10 angle	PRSS0453 Vibe stem 1 1/4 SB black	110mm / 31.8mm / -10 angle
PRSS0444 Vibe stem SB black	120mm / 31.8mm / -10 angle	PRSS0454 Vibe stem 1 1/4 SB black	120mm / 31.8mm / -10 angle
PRSS0445 Vibe stem SB black	130mm / 31.8mm / -10 angle	PRSS0455 Vibe stem 1 1/4 SB black	130mm / 31.8mm / -10 angle
PRSS0461 Vibe stem SB black	90mm / 31.8mm / -17 angle	PRSS0471 Vibe stem 1 1/4 SB black	90mm / 31.8mm / -17 angle
PRSS0462 Vibe stem SB black	100mm / 31.8mm / -17 angle	PRSS0472 Vibe stem 1 1/4 SB black	100mm / 31.8mm / -17 angle
PRSS0463 Vibe stem SB black	110mm / 31.8mm / -17 angle	PRSS0473 Vibe stem 1 1/4 SB black	110mm / 31.8mm / -17 angle
PRSS0464 Vibe stem SB black	120mm / 31.8mm / -17 angle	PRSS0474 Vibe stem 1 1/4 SB black	120mm / 31.8mm / -17 angle
PRSS0465 Vibe stem SB black	130mm / 31.8mm / -17 angle	PRSS0475 Vibe stem 1 1/4 SB black	130mm / 31.8mm / -17 angle

HAZARD

Corrosion can lead to cracks forming in the clamping area of the fork steerer tube (as highlighted in Figure 1).



Figure 1: Cracking can occur in the clamping area of the fork steerer tube.

If the crack is not detected by the user in time, it could grow until complete separation of the stem. If this happens while riding, the user could lose control of the bicycle and fall, posing a risk of injury to the user in a crash.

WHAT TO DO

Cyclists who purchased a PRO Vibe (Alloy) stem should stop riding their bike and follow the procedure below to identify if their stem is affected by this recall.



Affected product

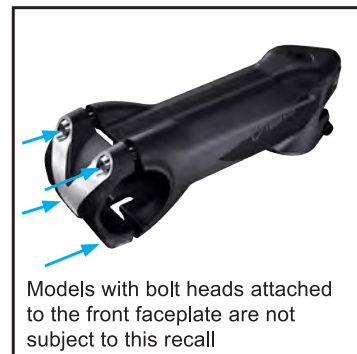
PRO Vibe Stem (alloy) Sold after May 1st, 2020

Affected models have bolt heads facing back.



Spec sizes

- Stem length: 80 ~ 130mm / Angle : -10° / Diameter : 1-1/4
- Stem length: 90 ~ 130mm / Angle : -17° / Diameter : 1-1/4



Models with bolt heads attached to the front faceplate are not subject to this recall

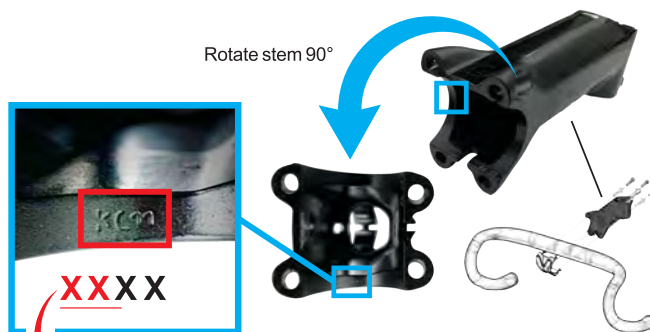
Verification Method

1. Check underside of the stem



2. If it does not have 'AL7075' marking -

3. If it has 'AL7075' marking, remove the front faceplate and check for the two letters stamped on the main body -



Refer to the "XX" area for the 2 letters. If the code is - **FF/FI/FC/FG/FA/EF/EK/EE/ED/EH**

The stem is subject to this recall. Contact Shimano for replacement or refund.

REMEDY

Consumers should immediately stop using bicycles with PRO Vibe alloy handlebar stems and take them to the place where purchased or a Shimano authorized retailer to determine if the stem on their bike is included in the recall and for a free replacement stem and free installation. [CLICK HERE FOR SHIMANO AUTHORIZED RETAILER LOCATOR.](#)

CONTACT

For U.S. consumers – Shimano North America Bicycle at 800-423-2420 from 8 a.m. to 5 p.m. Monday through Friday PT, email at bikeservice@shimano.com. For Canadian consumers - Shimano Canada toll-free at 1-877-377-5211 between 8am to 5pm (EST) Monday to Friday. Or online at <https://www.pro-bikegear.com/us/news/> or bike.shimano.com and click on 'Recalls' or 'News and updates' for more information.

This recall is being conducted in cooperation with the U.S. Consumer Product Safety Commission and Health Canada.

Shimano would like to reiterate the company's commitment to rider safety and dedication to producing industry leading products. We sincerely apologize for failing to live up to these standards and for any inconvenience caused by the PRO Vibe Stem (Alloy) recall.

(Please note that no other PRO stems, including the Vibe Carbon Stem, are affected by this recall)